



Position Description

Campus Manager (*this may also include being the Campus Nominated Supervisor*)

Report To: Owner/ Approved Provider

Qualification: Advanced Diploma in Early Childhood Education and Care (or equivalent) or willing to obtain

Job Title and Description: The Employer agrees to employ the Employee as a Campus Manager. While employed as a Campus Manager, the Employee's job description and duties are as follows:

Experience, Qualifications and Training

1. Relevant qualifications in accordance with Education and Care Services National Regulations 2011.
2. Current first aid, CPR, anaphylaxis and asthma training with certification.
3. Current Child Protection Training
4. Current Working with Children Check
5. Knowledge of current Education and Care Services National Regulations.
6. Appropriate skills, knowledge and training in food safety and hygiene as required under the Food Safety Legislation.
7. Commitment to further study to extend understanding of Early Childhood Education.

Position Objectives

- Demonstrate ability to communicate with parents and children and educators effectively, ensuring interactions are supportive of Woodlands Philosophy, CoreValues, Code of Conduct, National Quality Standards Areas 5 and 6, and Early Childhood Australia Code of Ethics.
- To support the Leader of Teaching and Learning to implement programmes which have a commitment to active involvement of families and the local community, inclusive of all children's strengths, needs, abilities and interests and enable the centre to meet the requirements of the Education and Care Services National Regulations 2011, the Education and Care Services National Law Act 2010 and the requirements of the Victorian Kindergarten Policy.
- Develop, distribute and maintain staffing rosters that meet the needs of the Campus and the current National Education and Care Services Regulations.
- Ensure the day-to-day administrative operation of the centre.
- Maintenance of accounts and records.
- Maintain accurate, up to date record of visitors to the centre and all inquiries.
- Ensure that an inventory of centre equipment is maintained and that materials are safely stored.
- Ensure the reasonable use of limited resources.
- Manage Staff files and payroll requirements in accordance with current Fair Work Legislation and current Education and Care Services legislation.
- Actively work to reduce and maintain centre debt levels at or below Woodlands set benchmark
- Actively work to increase and maintain campus occupancy at or above Woodlands set benchmark, tasks may include but are not limited to:
 - Ensuring staff and centre are guided and supported to maintain a safe, clean and well maintained environment
 - Tours for prospective families
 - Developing and participating in current business marketing strategies
- Implement and maintain an effective campus wide self assessment and quality improvement process, in

accordance with the current National Quality Standards, including developing and maintaining the currency of the Campus Quality Improvement Plan

- Building trusting relationships with parents and families and confidently be able to discuss administration and account matters.
- Demonstrate highly developed oral communication skills with parents, families, children and educators.
- Demonstrate a high standard of literacy and written communication skills for documenting observations and programming and planning.
- Demonstrate effective leadership, interpersonal and supervisory skills.
- Work within Legislation to ensure service provision is equitable.
- Ability to develop and work within budgets, and maintain resources in rooms and throughout the Centre.
- Ability to deal calmly and effectively with a number of urgent matters at once.
- Sound knowledge of current Early Childhood Education and Care best practices in relation to The National Quality Standards, and Early Years Learning and Development Framework, working with the Leader of Teaching and Learning to ensure consistency across the education and care service.
- Sound knowledge of child development in relation to children's developmental milestones.
- Sound knowledge of child health including nutritional requirements, infectious diseases and Infection control.
- Ensure children's documentation is current and communicated effectively to required members of staff in regards to children's; allergies, dietary requirements, and management plans.
- Sound knowledge of links to a wide range of health services and health professionals in the community.
- Sound knowledge of the administrative functions of the organisation.
- Sound knowledge of the reporting requirements and procedures requested by the Department of Education and Training.
- Sound knowledge of the policies, procedures and philosophy of the service.
- Sound knowledge of financial management including budget development and review of expenditure against budget, utilisation and staffing levels.
- Develop and maintain information systems for effective communication with families, and educators.
- Ensure the service is meeting the needs of families by seeking regular feedback.
- Ensure that confidentiality is respected and maintained.
- Continuously practice best practices for children and professionals.

Key Performance Indicators

Woodlands Values	
To Thrive	When we use "thrive" when speaking of educating children we mean we are not content with just dotting "i"s and crossing "t"s. We create environments for children to flourish, to be set up for success, to grow strong and healthy, to make progress, to expand their learnings – to thrive
Respect	You must have conviction. Respectfully challenge when you disagree, even when doing so is uncomfortable or exhausting; do not compromise for the sake of social cohesion. But once a decision is mad, we will commit to it wholeheartedly and leave ego at the door.
Relate	You must have conviction. Respectfully challenge when you disagree, even when doing so is uncomfortable or exhausting; do not compromise for the sake of social cohesion. But once a decision is mad, we will commit to it wholeheartedly and leave ego at the door.
Reflect	Our reflections embrace the concept of serving. We want to provide the best service for our families.

	We start with the family and work backwards to be able to provide a service that matches their expectations. Reflection on the services we provide is honest, respectful, agile and outcome driven.
Agility	Agility of mind and agility of learning – Agility of mind creates and embraces change, accepts that you don't know everything, adapts, improves. The agile learning environment is an educational space that is intentionally designed to be adjustable, exchangeable and moveable. Agile learning adapts to individual differences in environment, children, staff, cultures – the total environment. Agile learning creates differentiated learning awareness and is promoting a movement toward adjustment and adaptation of content, process, product and the learning environments.
Sustainability	Sustainability is not just recycling and having the “bins” to separate one piece of garbage from the other – it is so much more. Woodlands does not recycle, we upcycle. Sustainability and upcycling at Woodlands is encouraged in everything we do daily and includes and continues to grow. At all Woodland Campuses we have – solar generation of power, gardens to encourage “plant to Plate”, use sustainable products in the children’s furniture and equipment, use recycled art supplies including paper, make links with the community to upcycle single use materials including tyres, paper, make our own paint and glue.

NQS Quality Area 1: Educational Program and Practice

1	Knowledge	<ul style="list-style-type: none"> The employee uses a sound knowledge of child development and learning theories and applies this to their practice. The employee has an understanding of an approved learning framework which supports children to develop their sense of identity, connection with community, strengths, sense of wellbeing, confidence as a learner and effectiveness in their communication skills.
2	Skills	<ul style="list-style-type: none"> The employee uses a variety of teaching skills and is flexible and respectful in their approach. The employee uses both intentional teaching and spontaneous teachable moments to enhance children’s learning and development, both in the general program and routines. The employee’s engagement with children is purposeful with learning intentions.
3	Responsiveness	<ul style="list-style-type: none"> The employee demonstrates responsiveness to children’s interests, culture, ability, knowledge and ideas, and uses this to plan the program while also utilising spontaneous moments to engage children in learning. The employee demonstrates flexibility in all aspects of the program to ensure that each child is supported to engage in the program, and that children are encouraged to make decisions about their engagement and to influence their world.
4	Documentation	<ul style="list-style-type: none"> The employee demonstrates in their documentation, a sound understanding of each and every child they are caring for and educating, as well as the group as a whole. This includes detailing a clear planning cycle where assessments for learning and development are recorded for individual children and for groups, and critical reflection of the learning and development is used to form the basis of the program. The employee is therefore deliberate and thoughtful in their curriculum decision-making. The employee uses reflective practice to document the effectiveness and relevance of their program implementation, practices and content in order to drive continuous improvement in their program planning for children.

		<ul style="list-style-type: none"> The employee ensures families are informed about the program and their child's progress in a respectful and understandable manner.
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NQS Quality Area 2: Children's Health and Safety

5	Knowledge	<ul style="list-style-type: none"> The employee has a sound knowledge of children's health and medical requirements, and uses this information to provide an environment that is responsive to children's needs and requirements. This includes understanding best practice in nutrition, exercise and the need for rest. The employee has a sound knowledge of how to protect children, including policies and procedures for dealing with and minimising the risk of infectious disease, emergencies and incidents, harm and hazards, the treatment of medical conditions and first aid, and child protection legislation, including the Child Safe Standards.
6	Skills	<ul style="list-style-type: none"> The employee role-models and includes in their everyday program and practice, encouragement for children to develop healthy and active lifestyles. The employee is able to acknowledge, identify and provide opportunities to meet children's individual health needs and requirements for nourishment, comfort, physical activity and rest, and utilises skills gained from relevant training or refers to those with relevant training. The employee is able to demonstrate skills in identifying hazards for children, including those who may be at risk of abuse or neglect, and also recognises concerns within the immediate environment.
7	Responsiveness	<ul style="list-style-type: none"> The employee demonstrates responsiveness to children's health needs and medical conditions, and takes appropriate action when required. The employee participates in healthy meal preparation and/or eating, and physical activity with the children, as well as incorporates strategies to teach children how to be restful. The employee responds to hazards in the environment, emergencies and incidents (including illnesses) promptly, can identify children at risk of abuse or neglect and follows policies and procedures in dealing with such issues. The employee demonstrates responsiveness to supervision requirements and works within a team to ensure that reasonable precautions are made to protect children from harm and hazard. The employee demonstrates sound reflective practice in their ability to identify the health and safety needs of children.
8	Documentation	<ul style="list-style-type: none"> The employee completes or contributes to the completion of appropriate documentation in relation to emergencies, incidents (including accident/injury/trauma/illness), infectious disease control, safety audits and observational requirements, as required under the service's policies and procedures.

NQS Quality Area 3: Physical Environment

9	Knowledge	<ul style="list-style-type: none"> The employee has a sound knowledge of policies and procedures regarding the building and equipment. This includes knowledge of how to use structural and operational equipment such as cleaning equipment (e.g. vacuum cleaners), flexible equipment (e.g. sand pit covers, trolleys, dividers and doors, portable climbing equipment), operating systems (e.g. air-conditioning and heating, security system) and kitchen equipment (e.g. refrigerators, ovens, safety hot water service) etc. The employee demonstrates sound knowledge in accessing and providing stimulating environments and experiences for all children that are inclusive, purposeful and flexible. Employees understand the importance of having strong links to the natural environment, and maximises the use of the building, facilities, materials and equipment. The employee demonstrates sound knowledge in sustainability practices and promotes this across the service with other employees, children and their families.
10	Skills	<ul style="list-style-type: none"> The employee takes an active part in utilising the building to its fullest capacity, minimising carbon emissions and maximising sustainable measures. The employee applies knowledge of the building facilities, materials and equipment, and sustainability measures, to their everyday practice in educating and caring for children in a manner that is inclusive and supports play-based learning.
11	Responsiveness	<ul style="list-style-type: none"> The employee demonstrates responsiveness to the presentation of the environment by noticing and following up on facilities, materials and equipment that need repairing, cleaning and/or replacing. The employee contributes to arranging the environment and providing experiences and materials for children that enable play based learning in their progress towards the five learning outcomes. The employee responds to the children's participation in the environment and demonstrates flexibility in the use of materials and equipment, and arrangement of the spaces within the environment, to be inclusive of all children.
12	Documentation	<ul style="list-style-type: none"> The employee completes or contributes to the completion of appropriate documentation in relation to reporting maintenance items, safety checks and contributing ideas when purchasing new equipment and materials. The employee contributes to documenting progress in providing a sustainable future, including their own practices and progress of embedded sustainable practices of the children

NQS Quality Area 4: Staffing Arrangements

13	Knowledge	<ul style="list-style-type: none"> The employee demonstrates sound knowledge of ethical behaviour, professional practice and appropriate codes of conduct, as outlined in the service's policies and procedures. The employee is aware of and ensures that staff: child ratios are maintained at all times, in accordance with current legislative requirements.
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14	Skills	<ul style="list-style-type: none"> The employee is active in applying their skills in educating and caring for children in a way that is responsive, respectful and appropriate, and demonstrates professional practice at all times. The employee demonstrates an awareness of the capacity, skills and strengths of their colleagues and works collaboratively, sharing knowledge and contributing respectfully and appropriately. The employee is able to critically reflect upon their own performance to drive their own improvement in professional practice.
15	Responsiveness	<ul style="list-style-type: none"> The employee is proactive in acknowledging the skills and strengths in colleagues and works collaboratively to implement the program by adopting best practice that reflects professional standards and utilises individual skills and talents. The employee is active in supporting their colleagues to recognise their potential and strengths, and to learn from one another, and guides others in professional reflection to improve practice as a team and further develop skills. The employee demonstrates professionalism at all times in their responsiveness to children, families, colleagues and the wider community.
16	Documentation	<ul style="list-style-type: none"> The employee completes or contributes to the completion of appropriate documentation in relation to reflective journals of best practice, reporting concerning behaviour of a fellow colleague (if applicable), relevant legislative forms and documents regarding staffing arrangements. The employee completes documentation relating to their individual performance plan.

NQS Quality Area 5: Relationships with Children

17	Knowledge	<ul style="list-style-type: none"> The employee demonstrates sound knowledge of children's social and emotional wellbeing and development, as well as strategies to support their development and growth, including their sense of identity, social relationships and wellbeing. The employee has a sound knowledge and understanding of behavioural theories, as well as inclusion support approaches that provide strategies and guidance in supporting strong relationships, social cohesion, dignity and respect.
18	Skills	<ul style="list-style-type: none"> The employee utilises their knowledge of children and behavioural theories to implement appropriate strategies to support children's progress in developing and maintaining respectful relationships with others. The employee demonstrates sensitivity and patience, and uses a non-biased approach to supporting children's wellbeing, maintaining their dignity and respect. The employee provides opportunities for children to learn how to work collaboratively with each other, promoting a sense of democracy.
19	Responsiveness	<ul style="list-style-type: none"> The employee contributes to a responsive and predictable environment, creating an atmosphere of positivity for children and supporting them to develop a sense of trust and belonging.

		<ul style="list-style-type: none"> • The employee is responsive to children's participation in the program, and supports them to engage, develop a sense of trust in the employee and others, and build confidence. • The employee is proactive in responding to children's abilities in regulating their own behaviour and demonstrates a calm and supportive approach to guiding children's behaviour, when resolving conflicts.
20	Documentation	<ul style="list-style-type: none"> • The employee demonstrates ability in documenting children's social connections, actions and relationships in order to plan for them appropriately, acknowledging progress and achievement, identifying areas requiring additional support and recognising concerning behaviour.

NQS Quality Area 6: Collaborative partnerships with Families and Communities

21	Knowledge	<ul style="list-style-type: none"> • The employee has a sound understanding of the enrolment and orientation process in relation to the service's policy and procedures. • The employee has a sound understanding of support services that can be linked with families, as well as community organisations that can support children's learning, wellbeing and transitions.
22	Skills	<ul style="list-style-type: none"> • The employee demonstrates respectful relationships with parents and their involvement in their child's learning and wellbeing, diversity in child rearing practices and lifestyle choices, and family preferences. • The employee adopts a proactive and responsive attitude to working with external organisations and links such as inclusion support services, community agencies and the local community, that will enable support for the child and family. • The employee demonstrates skill in effectively implementing transition experiences that are relevant and meaningful to children and support them as they move from one style of learning environment to another, including other early childhood education and care settings and schools.
23	Responsiveness	<ul style="list-style-type: none"> • The employee is proactive in involving parents in the decision-making process regarding planning for their child and works in partnership, exchanging meaningful information to support the child's progress and individual needs. • The employee is responsive to children's needs and uses a respectful and professional approach to working with families when there may be concerns regarding their child's behaviour, learning or development. • The employee is proactive in sharing knowledge gained from inclusion support and/or family agencies to support a child and/or family's inclusion into the program with fellow employees of the service. • The employee is proactive in establishing and maintaining strong partnerships with other learning environments such as local community services (e.g. library), education services (e.g. schools), support services (e.g. allied health, child protection) and local businesses.

24	Documentation	<ul style="list-style-type: none"> ● The employee completes or contributes to the completion of appropriate documentation in relation to inclusion support plans for children, referrals to agencies for children and families, and documents required by legislation or government funding policies such as: <ul style="list-style-type: none"> – learning and development transition statements – kindergarten inclusion support funding – assessments and declarations for children to receive a second year of funded kindergarten.
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NQS Quality Area 7: Governance and Leadership

Note: Please select or develop areas applicable to your service, and appropriate to the leadership role

25	Knowledge	<ul style="list-style-type: none"> ● The Nominated Supervisor demonstrates sound knowledge and understanding of the <i>Education and Care Services National Law Act 2010</i> and the <i>Education and Care Services National Regulations</i> to ensure compliance of the service at all times. ● The Nominated Supervisor demonstrates knowledge and experience in supporting the team to operate in compliance with additional legislation such as the Privacy Act, Discrimination Act, Equal Opportunity Act and Disability Act. ● The Nominated Supervisor demonstrates knowledge of how to access services and support (including funding support), receive advice and guidance, and use administrative systems that are effective for the service and minimise risk.
26	Skills	<ul style="list-style-type: none"> ● The Nominated Supervisor demonstrates effective management and leadership skills that promote a positive and effective working environment, in accordance to the requirements of their position description. ● The Nominated Supervisor adopts effective leadership strategies that support other employees to plan, develop and implement effective programs for children that are stimulating, of high quality to enhance learning and development and are responsive to children’s health and wellbeing. This includes nominating a suitably qualified and experienced Educational Leader, under the guidance and approval of the Approved Provider, to lead the development of the curriculum and programs for children. ● The Nominated Supervisor role-models best practice to educators and develops clear goals and expectations to guide the operation of the service. The Nominated Supervisor ensures that the Educational Leader is supported in their role to lead the development of the curriculum.
27	Responsiveness	<ul style="list-style-type: none"> ● The Nominated Supervisor demonstrates commitment to their leadership role and supports other educators in their individual performance plans to reflect upon their strengths and commit to continuous improvement. ● The Nominated Supervisor uses an approach that supports employees in their development, and provides strategies, training and resources to build their skills. ● The Nominated Supervisor demonstrates responsiveness in dealing with staffing

		concerns, complaints, incidents and regulatory requirements in a manner that demonstrates ethical and professional practice. This includes developing and using administrative systems that minimise risk and ensure effective management.
28	Documentation	<ul style="list-style-type: none"> ● The Nominated Supervisor completes or ensures completion of the following documentation according to legislative requirements and develops reports where necessary, ensuring that these are maintained in a confidential manner: <ul style="list-style-type: none"> – enrolment and other records (such as staff records, medication records and accident/injury/illness/trauma records) – serious incidents that are reportable to the regulatory authority within specified time frames – record of complaints and action taken in response to any complaints – administrative procedures according to their position description or delegation to the appropriate employee (e.g. accounting, ordering supplies, logging correspondence, food safety audits, WorkSafe audits, maintenance checklists and reports etc).

Occupational Health and Safety

- The Campus Manager is appointed the role of “Chief Warden” In the event of an Emergency, the Chief Warden should;
- Be capable of performing their duties.
- Have leadership qualities and command authority.
- Have maturity of judgement, good decision-making skills and be capable of remaining calm under pressure.
- Be available to undertake their appointed duties and spend most of their time at, or near, their workstations.
- Be capable of effectively communicating with occupants and visitors.
- Be capable of deputizing for other positions.
- Be able to undergo relevant training.
- Agree to attend and participate in regular training for Emergency Procedures, including but not limited to; fire evacuation (drills) rehearsals, full evacuation (off-site), partial evacuation (on-site) and lockdown procedures.
- Ensure a thorough understanding for Emergency Procedures and individuals roles and responsibilities when completing including but not limited to; fire evacuation (drills) rehearsals, full evacuation (off-site), partial evacuation (on-site) and lockdown procedures
- Ensure a thorough understanding of Primary Assembly Points; Internally and Off-Site Assembly Point and Secondary Assembly Points;
- Take responsibility to read and understand relevant information and to assist other educators to do so too.
- Take reasonable care to protect safety in the workplace and avoid adversely affecting the health, safety and welfare of any other person through any act of omission, neglect or misconduct at work.
- Ensure work practices are consistently within Commonwealth and State Legislation and organisational guidelines relating to Occupational Health and Safety, Equal Opportunity and Anti Discrimination in the workplace.
- Ensure evacuation drills, lockdown procedures first aid and accident/incident management and



reporting are completed.

- To make sure supervision of children, indoors and outdoors and staff ratios are adequate at all times.
- To remove any unsafe items/equipment until repairs are completed.
- To ensure that the centre is clean and tidy, ensuring that all materials and equipment are collected and packed away safely.
- To ensure children leave the centre clean, tidy and with all possessions.
- Ensure the security of the centre at all times.
- Ensure the neat; clean wearing of the centre staff uniform by all staff.

External and Internal Relationships

- Maintain a supportive role with all staff, volunteers and students on a daily basis.
- Ensure a close working supportive relationship and effective communication with the licensee, staff and parents in the conduct of the centre.
- Represent Woodlands if required, in public forums or professional settings.
- Act as an advocate for the provision of quality care, and the benefits of Woodlands Services.

Other duties.

The Employee will also perform such other duties as are customarily performed by an employee in a casual position in other businesses or enterprises that are the same or similar to that of the Employer, and the Employer will agree to reasonable changes in the Employee's duties.

Acceptance of Position Description

Woodlands would like to employ you as a Campus Manager for our service. By accepting this role you are acknowledging and agreeing to the position description outlined above.

Employee Name		Employee Signature		Date:
Owner/ Approved Provider Name		Owner/ Approved Provider Signature		Date: